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## Palma Mallorca (PMI) airport Cheat Sheet

Print and take with you when you travel

Phone: 971 787 999  
Web: www.aena.es  
Email: pmi\_info@aena.es  
Flight Info: 902 404704  
Lost & Found: 971 789 979  
Where: 8km east of Palma

<b>Airport Info:</b>	Arrivals, Departures and check-in areas all have information desks. Customer service personnel on second floor. Tourist information on ground floor.
<b>Luggage:</b>	No left-luggage office. Lost property offices is on ground floor.
<b>Money:</b>	This is a bank on the on the 4th floor of Departures, and several ATMs.
<b>Other Services:</b>	There is a first aid service (24h) and a pharmacy, a children's play area and many travel agents. Also post boxes, a post office and telephones.
<b>Shopping:</b>	Shops include duty-free, a tobacconists, toy shop, leather goods shop, shoeshops, a jewellers, opticians, florists, sweet shops, gift shops and a clothing / accessories shop.
<b>Eating &amp; Drinking:</b>	There are numerous bars and restaurants at the airport, including a bar and a cafeteria which are open 24h.
<b>Business Facilities:</b>	The airport has two VIP lounges (Formentor & Miró), and meeting rooms and business services such as fax and internet access in the Babor lounge.
<b>Disabled Facilities:</b>	The airport is well catered for, with lifts and ramps where necessary in the terminal. Wheelchair-accessible toilets and disabled parking spaces are also available.

## 29 airport & in-flight tips to make your journey easier

### Security

- Check your airline's list of banned items** on their website, as prohibited items can vary by airline.
- Take medications in their original containers** to avoid them being confiscated at security.
- Watch the liquids.** Regulations for liquids vary by airport, but play safe by only taking small amounts (up to 100ml) and pack them in your hold luggage.
- Remove laptops and DVD players** from hand luggage for inspection and screening
- Don't take wrapped gifts**, as they will be unwrapped at security.

### Inflight Beauty

- Tie your hair** in a scarf to combat bad hair.
- Use hair powder** to help prevent oily scalp or limp hair.
- Use cucumber eye pads.** Pre-moistened pads soothe and refresh tired and puffy eyes.
- Bring pre-moistened makeup remover cloths** to remove make up or just clean the skin mid- or post-travel.
- Try cake mascara** - it's a great alternative when liquids are not allowed.

### Health & Comfort

- Walk or move around** as much as you can on your flight to help prevent deep vein thrombosis.
- Drink plenty of water** and avoid alcohol and salty snacks, as cabin air can be very dehydrating.
- Chew gum** to help prevent your ears popping.
- Wear flat-soled, lace-up shoes** so you can loosen them if your feet swell.
- Wear loose fitting clothes.** In-flight dining and drinking may leave you feeling bloated.

### Travelling with kids

- Check your kids' backpacks** and carry-on luggage for banned items sneaked in at the last minute.
- Point out the security officers** when you arrive at the airport, and make sure your kids know who to ask if they get lost.
- Seat your child by the window.** Kids find the view fascinating. It's also safer than sitting on the aisle, where arms and legs could get bumped.
- Instruct kids not to talk to strangers.** The airport is a crowded, busy place, so it's essential that kids practice safety first.
- Make sure your kids carry your mobile number** on them at all times in case they get lost.

### Money

- Don't change money at the airport**, as the rates are invariably terrible. 'No commission' almost always means a worse rate.
- Avoid using your mobile abroad.** Texts are cheaper than voice calls, and think of buying a local prepaid SIM card at your destination if you need to make a lot of calls.
- Use debit cards instead of credit cards** to get cash from foreign ATMs to avoid higher commissions and interest charges.
- Use the currency of the airline's country** to avoid overly inflated exchange rates when making in-flight purchases.

### Other tips

- Locate electricity sockets** by looking behind pillars, in dining areas, under payphones & near drink / food machines.
- Prepurchase Wi-Fi access** to avoid having to input your card details in the airport, where they can be easily stolen. Check <http://www.travelpost.com/airport-wireless-international.aspx> for Wi-Fi supplier details.
- Camp out within sight of the info boards** if your flight is delayed, as new times can be posted repeatedly.
- Check your airline's carry-on luggage restrictions** on their website to avoid a surprise fee when checking in.
- Carry a spare credit card and photo ID** away from your main documents, in case of theft or loss.